



CarelonRx Mail delivers medicines to help employees be their healthiest

Offering three customized ways to get mail-order prescriptions

CarelonRx Mail, our home delivery prescription service, sends your employees' maintenance medicines right to their door, safely and securely. Mail-order prescriptions help employees save time and allows them to connect with a pharmacist 24/7.

All orders are checked by a licensed pharmacist before shipping. Packaging is discreet, tamperproof, weatherproof, and temperature-controlled. CarelonRx Mail provides convenience for your employees, avoiding monthly visits to the pharmacy and helping them stay on track with their medications.* Employer groups could save when choosing this home delivery option.

How Optional Home Delivery works

Employees can choose to use CarelonRx Mail (a voluntary program) to fill prescriptions for maintenance medicines.

- Employees can choose between CarelonRx Mail or any in-network retail pharmacy to fill their maintenance medicines.
- They can make their choice on [anthem.com](https://www.anthem.com), through the SydneySM Health app, or by calling member services.
- Based on their specific benefit design, they could pay more when filling their prescriptions at a retail location instead of by mail.

To learn more about CarelonRx Mail and your options, please contact your sales representative.

*Source: Schwab P et al. A retrospective database study comparing diabetes-related medication adherence and health outcomes for mail-order versus community pharmacy. *J Manag Care Spec Pharm.* 2019 Mar; 25(3):332-340.

Anthem Blue Cross and Blue Shield is the trade name of: In Colorado: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc. In Connecticut: Anthem Health Plans, Inc. In Georgia: Blue Cross Blue Shield Healthcare Plan of Georgia, Inc. In Indiana: Anthem Insurance Companies, Inc. In Kentucky: Anthem Health Plans of Kentucky, Inc. In Maine: Anthem Health Plans of Maine, Inc. In Missouri (excluding 30 counties in the Kansas City area): RightCHOICE[®] Managed Care, Inc. (RIT), Healthy Alliance[®] Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. In Nevada: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc., dba HMO Nevada. In New Hampshire: Anthem Health Plans of New Hampshire, Inc. HMO plans are administered by Anthem Health Plans of New Hampshire, Inc. and underwritten by Matthew Thornton Health Plan, Inc. In Ohio: Community Insurance Company. In Virginia: Anthem Health Plans of Virginia, Inc. trades as Anthem Blue Cross and Blue Shield in Virginia, and its service area is all of Virginia except for the City of Fairfax, the Town of Vienna, and the area east of State Route 123. In Wisconsin: Blue Cross Blue Shield of Wisconsin (BCBSWI), underwrites or administers PPO and indemnity policies and underwrites the out of network benefits in POS policies offered by CompCare Health Services Insurance Corporation (CompCare) or Wisconsin Collaborative Insurance Corporation (WCIC). CompCare underwrites or administers HMO or POS policies; WCIC underwrites or administers Well Priority HMO or POS policies. Independent licensees of the Blue Cross Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.

Sydney Health is offered through an arrangement with Carelon Digital Platforms, a separate company offering mobile application services on behalf of your health plan. ©2023

Services provided by CarelonRx, Inc.

CarelonRx, Inc. is an independent company providing pharmacy benefit management services on behalf of your health plan.

1045683MUCENABS 11/22